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A circular stamp from the Office of Intellectual Property (OIPE). The text "OIPE" is at the top, "JC156" is at the top right, "NOV 25 2003" is in the center, and "PATENT & TRADEMARK OFFICE" is at the bottom.

BRIAN P. ANDERSON

Application No.: 09/740,443

Filed: December 19, 2000

For: ~~SYSTEM AND METHOD FOR~~
PERFORMING SERVICE OPERATIONS

Attorney Docket No.: 02-442

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)
) Art Unit: 2126
)
) Examiner: LECHI TRUONG
)
) Paper No.: 3

Peoria, Illinois 61629-6490

November 20, 2003

Mail Stop Box Non-Fee Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

DEC 02 2003

RESPONSE TO OFFICE ACTION

Technology Center 2100

Sir:

In response to the Official Action dated August 20, 2003: